

Dream Captain Request to Remove

Oct 13, 2026 ·

What you can ask us to remove

Dream Captain honors authors and respects the people who read us. If something we published, or something we hold about you, should be changed or removed, tell us here. You can ask us to:

- remove or change a featured book cover, quotation, name or commentary, if you are an author, publisher, rights holder or agent; or
- delete, correct or give you a copy of your personal information, if you are a subscriber, visitor or someone we have corresponded with.

Removing featured author or book content

If you are an author, publisher or rights holder, you can ask us to take down or change any part of a feature: the cover image, a quotation, your name or credits, or our commentary. We will act on a reasonable request from the rights holder promptly, even while we consider whether our use was permitted.

For a formal claim of copyright infringement, please use the process in our Copyright Notice, which preserves your legal rights. A request here is a faster, friendlier route for most situations.

Deleting your personal information

You can ask us to delete the personal information we hold about you. If your seat is managed by your employer, your Administrator can also remove it, and we may need to coordinate with them. Where the law allows us to keep certain records, such as billing and tax records, or information needed to prevent fraud or resolve a dispute, we will tell you what we are keeping and why.

How to submit a request

Email hello@dreamcaptain.com or mail to: Dream Captain, 8735 Dunwoody Place Rd. Suite 6, Atlanta, GA 30350, and include the following:

Field	What to provide
Your name	Full name
Your email	The address we should reply to
Your relationship	Author, publisher, rights holder, agent, subscriber, visitor, or other
Request type	Remove content, change content, delete personal information, correct information, or get a copy

Field	What to provide
What it concerns	The link, issue date, or book title, or the email address linked to your account
What you would like us to do	A short description
Proof of authority	For rights holders and agents, a short statement of your rights in the work
Signature	Your typed name and the date

What happens next

Step	When
We confirm we received your request	Within [3] business days
We verify your identity or your authority over the work	Within [10] business days
Content removal or change by a rights holder	Within [10] business days of verification
Personal information requests	Within 45 days, extendable once by up to 45 more days where the law allows, or within one month under the EU and UK GDPR
We confirm what we did	When the request is complete

Limits and exceptions

We may not be able to fully grant a request where the law requires us to keep information, where we cannot verify who you are, or where a request is unfounded or excessive. If so, we will explain why and what you can do next, including how to appeal.

Copies in routine backups may persist for up to [90] days before they are overwritten. We cannot remove material from third-party websites, such as a retailer's listing, but we can point you to who can.

Contact

Requests and questions: hello@dreamcaptain.com

Captain Innovations, LLC, d/b/a Dream Captain

[Street Number] Dunwoody Place, Suite 6

Atlanta, Georgia 30350

Effective date: 10.13.26.